

Dell OpenManage™ Server Administrator Version 1.7

# Compatibility Guide



## Notes and Notices



**NOTE:** A NOTE indicates important information that helps you make better use of your computer.



**NOTICE:** A NOTICE indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.

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# Introduction

## Overview

Server Administrator provides a powerful, integrated set of systems management applications for keeping the systems on your network healthy. Server Administrator provides fault management information, prefailure information, and asset and inventory information to management applications. Server Administrator installs from the *Dell OpenManage Systems Management* CD provided with your system. In addition to supporting systems management industry standards, Server Administrator provides additional systems management information about the components of your specific system.

Server Administrator can also run diagnostics, configure BIOS and system settings, and perform updates to the system BIOS and firmware, including firmware or driver updates for RAID and remote access controllers.

Server Administrator's integrated security draws on the system's operating system security and uses the secure socket layer (SSL) encryption protocol.




**NOTE:** For more information on the secure socket layer, see the Dell Support website at [support.dell.com](http://support.dell.com).

## Purpose of This Guide

Server Administrator operates on many Dell™ hardware platforms (hereafter called systems) and with operating systems such as Microsoft® Windows®, Novell® NetWare®, Red Hat® Linux, and Red Hat Enterprise Linux. To fully use the systems management features of Server Administrator, you must understand which features of Server Administrator match your system's hardware configuration and operating system.

## Update of Compatibility Guide

The *Server Administrator Compatibility Guide* is updated each business quarter, and it summarizes all of the *Systems Management* CD releases that precede the release date on its Table of Contents ([index.htm](#)) page. Always consult the [readme.txt](#) file on your *Systems Management* CD for each release for the most current information on compatible systems management elements.

 **NOTE:** You can find systems management software on the *Applications* CD prior to the version 3.0 release of the CD. The systems management software was relocated to the *Systems Management* CD beginning with version 3.0. For the purposes of this guide, some references to the *Systems Management* CD may also include the *Applications* CD.

## Supported Instrumentation

Each supported *Systems Management* CD contains instrumentation for your Dell system. Three sections of this guide are organized around the primary instrumentation product name and show the relationship among the following variables:

- *Systems Management* CD version number (or the *Applications* CD)
- Supported operating systems
- Instrumentation service
- Dell PowerEdge™ system product name (for example, PowerEdge 1600SC)


In Table 1-1, instrumentation product names are associated with a range of the *Applications* CD or *Systems Management* CD version numbers.

**Table 1-1. Systems Management Product Name and Corresponding Version Numbers**

Instrumentation Product Names	CD Version	Section in This Guide
Dell OpenManage™ Hardware Instrumentation Package (HIP)	1.2 through 1.7 ( <i>Applications</i> CD)	Hardware Instrumentation Package Supported Applications and Systems
Dell OpenManage Server Agent	2.0 through 2.2 ( <i>Applications</i> CD)	Server Agent Supported Applications and Systems
Dell OpenManage Server Administrator	3.0 through 3.7 ( <i>Systems Management</i> CD)	Server Administrator Supported Applications and Systems


## Supported Operating Systems

Server Administrator supports major operating systems offered by Microsoft, Novell, and Red Hat. See the tables in this guide to find the operating system that matches the configuration of system and applications that you are installing or upgrading.

 **NOTE:** Each *Systems Management* CD (or the *Applications* CD) supports specific operating system versions, service packs, support packs, and kernels. For precise operating system, application, firmware, and other requirements, see the table that lists the *Systems Management* CD version for the system that you are configuring. The tables in the following sections of this guide are a good place to begin:

- Hardware Instrumentation Package Supported Applications and Systems
- Server Agent Supported Applications and Systems
- Server Administrator Supported Applications and Systems

Operating system version numbers, support packs, service packs, and kernel versions can vary with each *Systems Management* CD version and cannot be accurately generalized. For example, a particular *Systems Management* CD may support only a version of the Red Hat Linux operating system with a specific kernel. Some systems management applications are available only on specific operating systems.

 **NOTE:** To address any Simple Network Management Protocol (SNMP) security vulnerabilities associated with an operating system, see the appropriate website for your system's operating system (for example, [www.microsoft.com](http://www.microsoft.com), [www.redhat.com](http://www.redhat.com), or [www.novell.com](http://www.novell.com)).

## Supported Browsers

Server Administrator operates with Microsoft Internet Explorer (IE) version 5.5 with SP2 and version 6.0, Netscape Navigator versions 7.01 and 7.02, and Mozilla versions 1.3, 1.4, and 1.5 open-source Web browser.

## Other Documents You Might Need

In addition to this *Compatibility Guide*, you can find the following guides either on the Dell Support website at [support.dell.com](http://support.dell.com) or on the documentation CD:

- The *Dell OpenManage Software Quick Installation Guide* provides an overview of express installation for Dell OpenManage applications on management consoles and managed systems.
- The *Dell OpenManage IT Assistant User's Guide* provides user scenarios, best practices information, and task-oriented instructions for using IT Assistant in your small, medium, or large enterprise network.
- The *Dell OpenManage IT Assistant Reference Guide* describes the installation and use of IT Assistant. IT Assistant enables remote discovery and management of networks that contain SNMP, Desktop Management Interface (DMI), and Common Information Model (CIM)-instrumented systems.
- The *Dell OpenManage Server Administrator User's Guide* describes the installation and use of Server Administrator. Server Administrator is a suite of management agents, installed on the managed system, that provide fault management information, prefailure information, and asset and inventory information to management console applications such as Server Administrator and IT Assistant. This guide also provides information about configuring your remote access controller (RAC).
- The *Dell OpenManage Server Administrator SNMP Reference Guide* documents the SNMP management information base (MIB). The SNMP MIB defines variables that extend the standard MIB to cover the capabilities of systems management agents.
- The *Dell OpenManage Server Administrator CIM Reference Guide* documents the CIM provider, which is an extension of the standard management object format (MOF) file. The CIM provider MOF documents supported classes of management objects.

- The *Dell OpenManage Server Administrator Messages Reference Guide* lists the messages that are displayed in your Server Administrator home page Alert log or on your operating system's event viewer. This guide explains the text, severity, and cause of each Instrumentation Service Alert message that Server Administrator issues.
- The *Dell OpenManage Server Administrator Command Line Interface User's Guide* documents the complete command line interface for Server Administrator, including an explanation of CLI commands to view system status, access logs, create reports, configure various component parameters, and set critical thresholds.
- The *Dell OpenManage Array Manager User's Guide* is a comprehensive reference guide for configuring and managing local and remote storage attached to a system.
- The *Dell Remote Access Controller Installation and Setup Guide* provides complete information about installing and configuring a DRAC III, DRAC III/XT, or an ERA/O controller, configuring an ERA controller, and using a RAC to remotely access an inoperable system.
- The *Dell Remote Assistant Card II User's Guide* (for DRAC firmware versions 2.2 through 2.4.1) provides information about installing and configuring a DRAC II controller and using a DRAC II controller to access an inoperable system remotely.
- The *Dell Remote Access Controller Racadm User's Guide* provides information about using the racadm command-line utility.
- The *Systems Management* CD contains a readme file for Server Administrator and additional readme files for most applications found on the CD.

# Server Administrator Services

## Overview

Server Administrator has a modular architecture that allows system administrators to select and install the functions that are most needed in their particular IT environment. The services available to you vary from one operating system to another. The following sections describe the contribution of each service to your systems management capabilities.

## Descriptions of Server Administrator Services

Each service provides a functionally related set of systems management tasks that you can use to manage your system.

### Instrumentation Service

The Instrumentation Service provides rapid access to detailed fault and performance information gathered by industry-standard systems management agents and allows remote administration of monitored systems, including shutdown, start-up, and security.

### Remote Access Service

The Remote Access Service provides a complete, remote system management solution for systems equipped with a remote access controller (RAC) solution. The Remote Access Service provides remote access to an inoperable system, allowing you to get the system up and running as quickly as possible. The Remote Access Service also provides alert notification when a system is down and allows you to remotely restart a system. Additionally, the Remote Access Service logs the probable cause of system crashes and saves the most recent crash screen.

### Storage Management Service

The Storage Management Service provides storage management information in an integrated graphical view. The Storage Management Service enables you to view the status of local and remote storage attached to a monitored system. The Storage Management Service obtains logical and physical information about attached storage devices from the Dell OpenManage™ Array Manager managed system.

## Diagnostic Service

The Diagnostic Service provides a suite of diagnostic programs that run locally on your system or remotely on a system connected to the network. The Diagnostic Service is engineered to diagnose problems on individual systems and to run concurrently with all other applications running on the system under test.

## Update Service

The Update Service provides up-to-date version control and valuable change management tools for performing BIOS and firmware version updates on your local system. You can view the current version and perform updates for the system BIOS and firmware, RAID controller firmware and device drivers, RAC firmware, and other system component firmware and device drivers.

## Logs

Server Administrator displays logs of commands issued to or by the system, monitored hardware events, POST events, and system alerts. You can view logs on the home page, print or save them as reports, and send them by e-mail to a designated service contact.

## Available Services on Supported Operating Systems

Table 2-1 summarizes the services that are available for each supported operating system.

**Table 2-1. Server Administrator Services Available With Supported Operating Systems**

Operating System	Services Available
<ul style="list-style-type: none"> <li>Microsoft® Windows® Server 2003 family (includes Web, Standard, and Enterprise Editions and Windows Server 2003 SBS)</li> <li>Windows 2000 Server family (includes Windows 2000 Server, Windows 2000 Advanced Server, and Windows 2000 Small Business Server [SBS])</li> </ul>	<ul style="list-style-type: none"> <li>Instrumentation</li> <li>Storage Management</li> <li>Diagnostics</li> <li>Update</li> <li>Remote Access</li> </ul>
Red Hat® Linux 9 and Red Hat Enterprise Linux AS and ES (version 2.1 and 3), and WS (version 3)	<ul style="list-style-type: none"> <li>Instrumentation</li> <li>Diagnostics</li> <li>Remote Access</li> </ul>
Novell® NetWare® 5.1 (Support Pack 6 or later)	<ul style="list-style-type: none"> <li>Instrumentation</li> <li>Remote Access</li> <li>Storage Management (<i>Systems Management CD</i> version 3.6 or later)</li> </ul>

**Table 2-1. Server Administrator Services Available With Supported Operating Systems *(continued)***

<b>Operating System</b>	<b>Services Available</b>
Novell NetWare 6.5 (Support Pack 1 or later)	<ul style="list-style-type: none"><li data-bbox="646 279 831 305">• Instrumentation</li><li data-bbox="646 314 821 340">• Remote Access</li><li data-bbox="646 348 1141 404">• Storage Management (<i>Systems Management</i> CD version 3.6 or later)</li></ul>



# Systems Management Standards Availability

## Overview

Server Administrator supports the following major systems management protocols:

- HyperText Transfer Protocol Secure (HTTPS)
- Common Information Model (CIM)
- Simple Network Management Protocol (SNMP)



**NOTE:** See the Server Administrator readme file on the *Systems Management* CD for information on SNMP security concerns, as well as the Dell Support website at [support.dell.com](http://support.dell.com). You must apply updates from your operating system's master SNMP agents to ensure that Dell's SNMP subagents are secure.



**NOTE:** After installing SNMP and CIM, they must be enabled. For more information on enabling SNMP and CIM supporting agents, see the *Server Administrator User's Guide*.

Whether your system supports SNMP, CIM, or both systems management standards, you must install and enable the services on your operating system. If SNMP services are available on your operating system, the Server Administrator installation program installs the supporting agents for SNMP. If CIM services are available on your operating system, the Server Administrator installation program gives you the option of installing supporting agents for CIM.

HTTPS is supported on all operating systems. Support for CIM and SNMP is operating system-dependent and, in some cases, operating system-version dependent.

## Availability on Supported Systems

On supported Microsoft® Windows® operating systems, Server Administrator supports these two systems management standards: CIM and SNMP.

On supported Red Hat® Linux and Novell® NetWare® operating systems, Server Administrator supports the SNMP systems management standard.

Server Administrator adds considerable security to those systems management standards. All Set operations for attributes (for example, changing the value of an asset tag) must be performed with Dell OpenManage™ IT Assistant while logged in with the required authority. As a result of the added security that IT Assistant offers for systems management, IT Assistant is the only management console that you can use to change attributes.

## Availability on Supported Operating Systems


Table 3-1 shows the availability of the systems management standards for each supported operating system.

**Table 3-1. Availability of Systems Management Standard by Operating System**

<b>Operating System</b>	<b>SNMP</b>	<b>CIM</b>
Microsoft Windows Server 2003 family and Windows 2000 Server family	Available from the operating system installation media	Available from the operating system installation media
Red Hat Linux 9 and Red Hat Enterprise Linux AS and ES (version 2.1 and 3), and WS (version 3)	Available from the operating system installation media	Unavailable
Novell NetWare	Always installed	Unavailable

## Server Administrator Supported Applications and Systems

This section provides information on instrumentation, applications, and systems that are supported by the *Systems Management* CD versions 3.0 through 3.7. Dell OpenManage™ Server Administrator is supported concurrently with the Server Agent by the *Systems Management* CD versions 3.0 through 3.7. For more information about applications and systems supported by Server Agent, see "Server Agent Supported Applications and Systems."

 **NOTE:** The *Systems Management* CD version 3.0 and later does not fully support the following Dell™ PowerEdge™ systems: 1300, 2100, 2200, 2300, 4100, 4200, 4300, 4350, 6100, 6300, and 6350.

 **NOTE:** *Systems Management* CD version 3.2.1 was not released.

### Version Number Information

All software supporting the Dell PowerEdge servers and PowerVault™ NAS systems are delivered in Dell OpenManage “stack releases” that include the complete group of programs and that are fully tested for the supported platforms. An example is the Dell OpenManage 3.4.2 release of the Dell OpenManage software that supports most Dell servers from February 1998 through June 2003. The version of the software is significant. In this example, the first number (3) represents the major version number. You should upgrade your software any time Dell delivers a new major version. The second number (4) is the release number. A new release may have some minor features and fixes associated with it. You do not need to upgrade to the latest release unless that release is enabling your specific hardware or solving an issue you may be experiencing. You may skip releases as needed. The last number is the hardware “platform refresh” number (2). This indicates that the software has been updated to support a new server. If you have older servers running version 3.4.1, there is no need to upgrade for a platform refresh.

### Compatible Systems and Applications by Systems Management CD Version

Table 4-1 shows compatible applications and Dell systems for *Systems Management* CD versions 3.5, 3.6, and 3.7.

**Table 4-1. Compatible Dell Systems and Applications for Systems Management CD Versions 3.5 Through 3.7**

<b>Systems Management CD Version</b>	<b>3.5</b>	<b>3.6</b>	<b>3.7</b>
PowerEdge systems	350	350	350
(* Indicates new systems for the given version of the CD)	500SC	500SC	500SC
	600SC	600SC	600SC
	650	650	650
	1400	1400	1400
	1500SC	1500SC	1500SC
	1550	1550	1550
	1600SC	1600SC	1600SC
	1650	1650	1650
	1750	1750	1750
	1655MC	1655MC	1655MC
	2400	2400	2400
	2450	2450	2450
	2500	2500	2500
	2550	2550	2550
	2600	2600	2600
	2650	2650	2650
	4400	4400	4400
	4600	4600	4600
	6400	6400	6400
	6450	6450	6450
	6600	6600	6600
	6650	6650	6650
	8450	8450	8450

**Table 4-1. Compatible Dell Systems and Applications for Systems Management CD Versions 3.5 Through 3.7 (continued)**

<b>Systems Management CD Version</b>	<b>3.5</b>	<b>3.6</b>	<b>3.7</b>
Supported operating systems	Microsoft® Windows® Server 2003	Windows Server 2003 family	Windows Server 2003 family
	Windows 2000 Server family (SP3 rec.)	Windows 2000 Server family (SP3 rec.)	Windows 2000 Server family (SP3 rec.)
	Novell® NetWare® 5.1 (SP4 or later)	NetWare 5.1 (SP5 or later)	Novell NetWare 5.1 (Support Pack 6 or later)
	NetWare 6.0 (SP1 or later)	NetWare 6.5	Novell NetWare 6.5 (Support Pack 1 or later)
	RedHat® Linux Advanced Server 2.1	Red Hat Enterprise Linux AS (version 2.1)	Red Hat Enterprise Linux AS and ES (version 2.1 and 3), and WS (version 3)
	Linux 9	Linux 9	Red Hat Linux 9
Server Administrator	1.5	1.6	1.7
Managed Node Framework (MNF)	1.5	1.6	1.7
Instrumentation Service: Server Agent	4.10.0	4.11	4.12
Remote Access Service (RAS)	2.5	3.0	3.0
RAC firmware: DRAC II	2.5	2.5	2.5
RAC firmware: DRAC III	2.5	3.0	3.10
RAC firmware: DRAC III/XT	2.5	3.0	3.10
RAC firmware: ERA	2.5	3.0	3.10
RAC firmware: ERA/O	2.5	3.0	3.10

**Table 4-1. Compatible Dell Systems and Applications for Systems Management CD Versions 3.5 Through 3.7 (continued)**

<b>Systems Management CD Version</b>	<b>3.5</b>	<b>3.6</b>	<b>3.7</b>
Diagnostic Service	2.5	2.6	2.7
Update Service	1.6	1.7	1.8
Server Administrator Core	See "MNF" in this table.	See "MNF" in this table.	See "MNF" in this table.
IT Assistant	6.4.4	6.5	6.5
Storage Management Service: Array Manager	3.4	3.5	3.5

Table 4-2 shows compatible applications and Dell systems for *Systems Management* CD versions 3.2.3 through 3.4.

**Table 4-2. Compatible Dell Systems and Applications for Systems Management CD Versions 3.2.3 Through 3.4**

<b>Systems Management CD Version</b>	<b>3.2.3</b>	<b>3.3</b>	<b>3.3.3</b>	<b>3.4</b>
PowerEdge systems	300 350	300 350	300 350	300 350
(* Indicates new systems for the given version of the CD)	500SC 600SC 1300 1400 1500SC 1550 1600SC 1650 1655MC* 2300 2400 2450 2500 2550 2600 2650 4300 4350 4400 4600 6300 6350 6400 6450 6600 6650 8450	500SC 600SC 1300 1400 1500SC 1550 1600SC 1650 2300 2400 2450 2500 2550 2600 2650 4300 4350 4400 4600 6300 6350 6400 6450 6600 6650 8450	500SC 600SC 650 1300 1400 1500SC 1550 1600SC 1650 1750 1655MC 2300 2400 2450 2500 2600 2650 4300 4350 4400 4600 6300 6350 6400 6450 6600 6650 8450	500SC 600SC 650* 1300 1400 1500SC 1550 1600SC 1650 1750* 1655MC 2300 2400 2450 2500 2550 2600 2650 4300 4350 4400 4600 6300 6350 6400 6450 6600 6650 8450

**Table 4-2. Compatible Dell Systems and Applications for Systems Management CD Versions 3.2.3 Through 3.4 (continued)**

<b>Systems Management CD Version</b>	<b>3.2.3</b>	<b>3.3</b>	<b>3.3.3</b>	<b>3.4</b>
Supported operating systems	Microsoft Windows 2000 Server Family (SP3 recommended)	Microsoft Windows NT® 4.0 Server family (SP6a or later)	Windows NT 4.0 Server family (SP6a or later)	Windows Server 2003
	NetWare 5.1 (SP2 or later)	Windows 2000 Server family (SP3 rec.)	Windows 2000 Server family (SP3 rec.)	Windows 2000 Server family (SP3 rec.)
	NetWare 6.0 (SP1 or later)	NetWare 5.1 (SP2 or later)	NetWare 5.1 (SP2 or later)	NetWare 5.1 (SP2 or later)
	Red Hat Linux Advanced Server 2.1	NetWare 6.0 (SP1 or later)	NetWare 6.0 (SP1 or later)	NetWare 6.0 (SP1 or later)
	Red Hat Linux 7.3 (with the 2.4.18-4smp kernel)	Linux Advanced Server 2.1	Linux Advanced Server 2.1	Linux Advanced Server 2.1
		Linux 7.3 (with the 2.4.18-4smp kernel)	Linux 7.3 (with the 2.4.18-4smp kernel)	Linux 8.0 and Linux 9
	Linux 8.0 (with the 2.4.18-14smp kernel)	Linux 8.0 (with the 2.4.18-14smp kernel)		
Server Administrator	1.2.3	1.3	1.3.4	1.4
Managed Node Framework (MNF)	1.2.3	1.3	1.3	1.4
Instrumentation Service: Server Agent	4.7.2	4.8	4.8.1	4.9
Remote Access Service (RAS)	1.3.1	2.0	2.1	2.2
RAC firmware: DRAC II	2.5	2.5	2.5	2.5

**Table 4-2. Compatible Dell Systems and Applications for Systems Management CD Versions 3.2.3 Through 3.4 (continued)**

<b>Systems Management CD Version</b>	<b>3.2.3</b>	<b>3.3</b>	<b>3.3.3</b>	<b>3.4</b>
RAC firmware: DRAC III	1.3	2.0	2.0	2.2
RAC firmware: DRAC III/XT	NA	2.0	2.0	2.2
RAC firmware: ERA	1.2	2.0	2.1	2.2
RAC firmware: ERA/O	1.2	2.0	2.0	2.2
Diagnostic Service	2.2.1	2.3	2.3.1	2.4
Update Service	1.3	1.4	1.4.3	1.5
Server Administrator Core	See "MNF" in this table.	See "MNF" in this table.	See "MNF" in this table.	See "MNF" in this table.
IT Assistant	6.4.2	6.4.3	6.4.3	6.4.4
Storage Management Service: Array Manager	3.3	3.3	3.4	3.4

Table 4-3 shows supported elements for *Systems Management CD* versions 3.0 through 3.2.2.

**Table 4-3. Compatible Dell Systems and Applications for Systems Management CD Versions 3.0 Through 3.2.2**

<b>Systems Management CD Version</b>	<b>3.0</b>	<b>3.0.1</b>	<b>3.0.2</b>	<b>3.1</b>	<b>3.2</b>	<b>3.2.2</b>
PowerEdge	300	300	300	300	300	300
systems	350	350	350	350	350	350
(* Indicates new systems for the given version of the CD)	500SC	500SC	500SC	500SC	500SC	500SC
	1300	1300	1300	1300	600SC*	600SC
	1400	1400	1400	1400	1300	1300
	1500SC	1500SC	1500SC	1500SC	1400	1400
	1550	1550	1550	1550	1500SC	1500SC
	2300	1650*	1650	1650	1550	1550
	2400	2300	2300	2300	1650	1600SC*
	2450	2400	2400	2400	2300	1650
	2500	2450	2450	2450	2400	2300
	2550	2500	2500	2500	2450	2400
	4300	2550	2550	2550	2500	2450
	4350	4300	2650*	2650	2550	2500
	4400	4350	4300	4300	2600*	2550
	6300	4400	4350	4350	2650	2600
	6350	4600*	4400	4400	4300	2650
	6400	6300	4600	4600	4350	4300
	6450	6350	6300	6300	4400	4350
	8450	6400	6350	6350	4600	4400
		6450	6400	6400	6300	4600
		8450	6450	6450	6350	6300
			6600*	6600	6400	6350
			6650*	6650	6450	6400
			8450	8450	6600	6450
					6650	6600
					8450	6650
						8450

**Table 4-3. Compatible Dell Systems and Applications for Systems Management CD Versions 3.0 Through 3.2.2 (continued)**

<b>Systems Management CD Version</b>	<b>3.0</b>	<b>3.0.1</b>	<b>3.0.2</b>	<b>3.1</b>	<b>3.2</b>	<b>3.2.2</b>
Supported operating systems	Windows NT 4.0 with SP4	Windows NT 4.0 Server family (SP6a or later)	Windows NT 4.0 Server family (SP6a or later)	Windows NT 4.0 Server family (SP6a or later)	Windows NT 4.0 Server family (SP6a or later)	Windows NT 4.0 Server family (SP6a or later)
	Windows 2000 Server family	Windows 2000 Server family (hot fixes rec. for SNMP)	Windows 2000 Server family (hot fixes rec. for SNMP)	Windows 2000 Server family (hot fixes rec. for SNMP)	Windows 2000 Server family (SP3 rec.)	Windows 2000 Server family (SP3 rec.)
	Novell NetWare 4.x, 5.x, or 6.x	NetWare 5.1 (SP2 or later)	NetWare 5.1 (SP2 or later)	NetWare 5.1 (SP2 or later)	NetWare 5.1 (SP2 or later)	NetWare 5.1 (SP2 or later)
	Linux 7.1	NetWare 6.0 (SP1 or later)	NetWare 6.0 (SP1 or later)	NetWare 6.0 (SP1 or later)	NetWare 6.0 (SP1 or later)	NetWare 6.0 (SP1 or later)
	Linux Advanced Server 2.1	Linux 7.1 (with latest ucd-snmp package)	Linux 7.1 (with latest ucd-snmp package)	Linux 7.1 (with latest ucd-snmp package)	Linux Advanced Server 2.1	Linux Advanced Server 2.1
				Linux Advanced Server 2.1	Linux 7.3 (with the 2.4.18-4smp kernel)	Linux 7.3 (with the 2.4.18-4smp kernel)
Server Administrator	1.0	1.0.1	1.0.2	1.1		
Managed Node Framework	NA	NA	NA	NA	1.2	1.2.2
Instrumentation Service: Server Agent	4.5.1	4.5.1 4.5.2	4.5.1 4.5.2	4.6	NA	1.2.1
Remote Access Service (RAS)	NA	NA	NA	NA	4.7	4.7.1

**Table 4-3. Compatible Dell Systems and Applications for Systems Management CD Versions 3.0 Through 3.2.2 (continued)**

<b>Systems Management CD Version</b>	<b>3.0</b>	<b>3.0.1</b>	<b>3.0.2</b>	<b>3.1</b>	<b>3.2</b>	<b>3.2.2</b>
RAC firmware: DRAC II	2.4.1	2.4.1	2.5	2.5	NA	1.3
RAC firmware: DRAC III	NA	1.1	1.1	1.2	2.5	2.5
RAC firmware: DRAC III/XT	NA	NA	NA	NA	1.3	1.3
RAC firmware: ERA	NA	NA	1.05	1.05	NA	1.0
RAC firmware: ERA/O	NA	NA	NA	1.1	1.07	1.2
Diagnostic Service	2.0	2.0.1	2.0.2	2.1	1.2	1.2
Update Service	1.1	1.1	1.1	1.2	1.2	1.2.1
Server Administrator Core	NA	NA	NA	1.10	1.3	1.3
IT Assistant	6.2	6.2	6.2	6.3	1.2	See "MNF" in this table.
Storage Management Service: Array Manager	3.1.1	3.1.2	3.1.2	3.1.3	3.2	3.3

## Device Drivers and Red Hat Linux Kernel Support



**NOTE:** The "Supported Operating Systems" section of Table 4-1, Table 4-2, and Table 4-3 include Red Hat Linux kernel versions. Updated or later versions of Red Hat Linux may require the use of dynamic kernel support (see "Installing Server Administrator" in the *Server Administrator User's Guide* for an explanation of this feature).

The Instrumentation Service provides device drivers for the precompiled kernels listed in Table 4-1, Table 4-2, and Table 4-3. When the Instrumentation Service detects that none of its prebuilt device drivers supports the running kernel, it attempts to build a device driver for that kernel. This feature of Server Administrator is called dynamic kernel support. Server Administrator's dynamic kernel support builds a device driver when needed during the Instrumentation Service installation or start-up.

# Server Agent Supported Applications and Systems

This section provides information on instrumentation, applications, and systems that are supported by *Applications* CD versions 2.0 through 2.2. The Dell OpenManage™ Server Agent was supported concurrently with the Hardware Instrumentation Package (HIP) by *Applications* CD versions 1.3 through 1.7. For more information about applications and systems supported by HIP, see "Hardware Instrumentation Package Supported Applications and Systems." For more information about Server Administrator supported applications and systems, see "Server Administrator Supported Applications and Systems."


 **NOTE:** The *Applications* CD version 2.0.1 and later does not fully support the following Dell™ PowerEdge™ systems: 1300, 2100, 2200, 2300, 4100, 4200, 4300, 4350, 6100, 6300, and 6350.

Table 5-1 shows compatible applications and PowerEdge systems for each *Applications* CD, versions 2.0 through 2.2.

**Table 5-1. Server Agent Versions, Applications, and Dell Systems**

<b>Applications CD Version</b>	<b>2.0</b>	<b>2.0.1</b>	<b>2.0.2</b>	<b>2.1</b>	<b>2.2</b>
PowerEdge systems (* Indicates new systems for the given version of the CD)	300 350 1300 1400 1550 2300 2400 2450 2500* 2550* 4300 4350 4400 6300 6350 6400 6450 8450	300SC 350 1400SC 1550 2400 2450 2500 2500SC 2550 4400 6400 6450 8450	350 500SC* 1550	300 350 500SC 1300 1400 1550 2300 2400 2450 2500 2550 4300 4350 4400 6300 6350 6400 6450 8450	300 350 500SC 1300 1400 1500SC* 1550 2300 2400 2450 2500 2550 4300 4350 4400 6300 6350 6400 6450 8450
Supported operating systems	Microsoft® Windows NT® 4.0 with SP4 or later	Windows NT 4.0 with SP4 or later	Windows NT 4.0 with SP4 or later	Windows NT 4.0 with SP 4 or later	Windows NT 4.0 with SP4 or later
	Windows® 2000 Server family	Windows 2000 Server family	Windows 2000 Server family	Windows 2000 Server family	Windows 2000 Server family
	Novell® NetWare® 4.x or 5.x	NetWare 4.x or 5.x	NetWare 4.x or 5.x	NetWare 4.x or 5.x	NetWare 4.x or 5.x
	Red Hat® Linux 7.0 (kernel version: 2.2.16)	Linux 7.0 (kernel version: 2.2.16)	Linux 7.0 (kernel version: 2.2.16)	Linux 7.0	Linux 7.0
Instrumentation Service: Server Agent	4.3	4.3	4.4	4.4.1	4.5

**Table 5-1. Server Agent Versions, Applications, and Dell Systems (continued)**

<b>Applications CD Version</b>	<b>2.0</b>	<b>2.0.1</b>	<b>2.0.2</b>	<b>2.1</b>	<b>2.2</b>
Remote Access Service: DRAC II	2.3.2	2.3.3	2.3.3	2.4	2.4
Remote Access Service: DRAC III	NA	NA	NA	NA	NA
Online Diagnostics	1.1	1.1	1.1	1.1.1	1.1.2
IT Assistant	6.0	6.0	6.0	6.0	6.0
Storage Management Service: Array Manager	2.7	3.0	3.0	3.0	3.1



## Hardware Instrumentation Package Supported Applications and Systems

This section provides information about instrumentation, applications, and systems that are supported by the *Dell OpenManage Applications* CD versions 1.1 through 1.7. Both Dell OpenManage™ Hardware Instrumentation Package (HIP) and the Dell OpenManage Server Agent are supported by the *Applications* CD versions 1.3 through 1.7. For more information about applications and systems supported by Server Agent, see "Server Agent Supported Applications and Systems."

Table 6-1 shows compatible applications and Dell™ PowerEdge™ systems for the *Applications* CD versions 1.1 through 1.7.

**Table 6-1. HIP Versions, Applications, and Dell PowerEdge Systems**

<b>Applications CD Version</b>	<b>1.1</b>	<b>1.2</b>	<b>1.3</b>	<b>1.4</b>	<b>1.5</b>	<b>1.6</b>	<b>1.7</b>
PowerEdge systems	1300	1300	1300	1300	1300	300*	300
(* Indicates new systems for the given version of the CD)	2100	2100	2100	2100	1400*	1300	350*
	2200	2200	2200	2200	2100	1400	1300
	2300	2300	2300	2300	2200	1550*	1400
	2400	2400	2400	2400	2300	2300	1550
	2450	2450	2450	2450	2400	2400	2300
	4100	4100	4100	4100	2450	2450	2400
	4200	4200	4200	4200	4100	4300	2450
	4300	4300	4300	4300	4200	4350	4300
	4350	4350	4350	4350	4300	4400	4350
	4400	4400	4400	4400	4350	6300	4400
	6100	6100	6100	6100	4400	6350	6300
	6300	6300	6300	6300	6100	6400	6350
	6350	6350	6350	6350	6300	6450	6400
	6400	6400	6400	6400	6350	8450	6450
	6450	6450	6450	6450	6400		8450
	8450	8450	8450	8450	6450		
					8450		

**Table 6-1. HIP Versions, Applications, and Dell PowerEdge Systems (continued)**

<b>Applications CD Version</b>	<b>1.1</b>	<b>1.2</b>	<b>1.3</b>	<b>1.4</b>	<b>1.5</b>	<b>1.6</b>	<b>1.7</b>
Supported operating systems	Microsoft® Windows NT® 4.0 with SP3 or later	Windows NT 4.0 with SP3 or later	Windows NT 4.0 with SP4 or later	Windows NT 4.0 with SP4 or later	Windows NT 4.0 with SP4 or later	Windows NT 4.0 with SP4 or later	Windows NT 4.0 with SP4 or later
			Windows® 2000 Server family	Windows 2000 Server family	Windows 2000 Server family	Windows 2000 Server family	Windows 2000 Server family
	Novell® NetWare® 4.11 with SP5 or later	NetWare 4.11 with SP5 or later					
	NetWare 5.0	NetWare 5.0	NetWare 4.x or 5.x	NetWare 4.x or 5.x	NetWare 4.x or 5.x	NetWare 4.x or 5.x	NetWare 4.x or 5.x
Instrumentation Service: HIP	3.5.2	3.5.2	3.5.2	3.5.2	3.5.2	3.5.2	3.5.2
Instrumentation Service: Server Agent	NA	NA	4.0	4.0	4.0	4.2.1	4.2.2
Remote Access Service: DRAC II	2.2.1	2.2.1	2.3	2.3	2.3	2.3.1	2.3.1
Online Diagnostics	NA	NA	NA	NA	NA	NA	1.0
IT Assistant	5.1	5.1	5.1	5.2	6.0	6.0	6.0
Storage Management Service: Array Manager	1.5	1.5	2.0	2.0	2.5	2.5	2.7


# BIOS Update Requirements

## Overview

The Server Administrator Update Service provides the ability to update your system's BIOS remotely from within the Server Administrator GUI. The Update Service also provides interfaces for updating many firmware and driver packages. The remote BIOS update capability does not require that you be logged in directly to the system whose BIOS you are updating. If the target system has the minimum required BIOS version installed, you can update the BIOS to the latest version *remotely*. The purpose of this section is to help you to identify the minimum prerequisite BIOS version to update to the latest available BIOS for each supported Dell™ PowerEdge™ system.

## Minimum Requirements for BIOS Update Support

This section lists the minimum BIOS requirements for upgrading to the latest BIOS version available for each Dell PowerEdge system supported by Server Administrator. You can download the latest BIOS versions from the Dell Support website at [support.dell.com](http://support.dell.com).

 **NOTE:** This guide is updated only once per business quarter. To ensure that you have the latest BIOS version available, always download the latest BIOS versions from the Dell Support website at [support.dell.com](http://support.dell.com).

To locate the BIOS update files that you want, perform the steps in the following subsections.

### Downloading the Latest BIOS Packages

- 1 Go to the Dell Support website at [support.dell.com](http://support.dell.com) and click the **Downloads** link.
- 2 Under **Choose a Dell System:** select your PowerEdge system model name (for example, PowerEdge 300), and then click **Go!**.  
The **Dell Downloads - Select Your Criteria** page appears.
- 3 For the **Select a download category**, select **Flash BIOS Updates**. For categories 2) and 3), select **Not Applicable** and click **Go!**.
- 4 Click the **Dell Server System BIOS** link.  
The **Dell Downloads - Select Your Result** page appears.
- 5 Select the BIOS package that is appropriate for your update method:
  - a Click **Dell Server System BIOS <version number>**.  
A description of how to use each package appears in the table.

- b For a BIOS update that requires you to use diskettes to install the update, double-click .exe.
- c For a BIOS package that works with the Server Administrator Update Service, click .zip.

## Latest Available BIOS and Minimum Required BIOS for Update by System

Table 7-1 lists the latest available BIOS version for each system that Server Administrator supports. Table 7-1 also lists the minimum version of the BIOS that must be installed on each system for the latest flash BIOS package to be applied by remote update.

**Table 7-1. PowerEdge Systems and Minimum BIOS Versions Required for Remote Flash Update**

PowerEdge System	Minimum BIOS Required for Remote Flash Update	Latest Available BIOS Version for System
300	A00	A03
350	BIOS update is not supported for PowerEdge 350 systems.	
500SC	A05	A07
600SC	A00	A07
650	A01	A04
1300	A04	A12
1400/1400SC	A00	A09
1500SC	A04	A05
1550	A01	A07
1600SC	A00	A09
1650	A05	A11
1655MC	A00	A02
1750	BIOS update is not supported for PowerEdge 1750 systems.	
2300	A09	A15
2400	A01	A09
2450	A02	A08
2500/2500SC	A00	A06
2550	A06	A08
2600	A01	A10
2650	A00	A17
4300	A06	A12

**Table 7-1. PowerEdge Systems and Minimum BIOS Versions Required for Remote Flash Update (continued)**

<b>PowerEdge System</b>	<b>Minimum BIOS Required for Remote Flash Update</b>	<b>Latest Available BIOS Version for System</b>
4350	A03	A06
4400	A04	A10
4600	A00	A10
6300	A08	A13
6350	A08	A13
6400	A01	A13
6450	A01	A13
6600	A08	A13
6650	A08	A13
8450	BIOS update is not supported for PowerEdge 8450 systems.	




# RAID Controller Supported Servers, Operating Systems, Firmware, and Driver Versions

## Overview

The Server Administrator Storage Management Service allows you to view storage devices managed by a variety of storage controllers. Most versions of the *Systems Management CD* support management of RAID controllers in the form of PERC cards, and some systems management releases also support CERC IDE controllers. Systems administrators responsible for monitoring the compatibility of their systems' storage devices with their latest installed operating system or *Systems Management CD* need a clear matrix that shows the elements that are compatible with a particular storage controller. Each storage controller version in turn supports a specific array of elements, including:

- Version of the Storage Management Service or Array Manager
- Dell™ PowerEdge™ system
- Firmware version number required for a particular controller
- Supported operating systems, where each operating system requires a specific driver

 **NOTE:** The Red Hat® Linux operating system provides drivers for some of the RAID controllers listed in this section. However, when the Server Administrator Storage Management Service is installed on a Red Hat Linux operating system, the Linux drivers do not report data to the Storage Management Service.

Three types of RAID controllers are included in this section:

- The RAID controller card group contains the following controllers: PERC 2, PERC 2/SC, PERC 2/DC, PERC 3/SC, PERC 3/DC, PERC 3/DCL, PERC 3/QC, PERC 4/SC, PERC 4/DC, and CERC ATA 100/4CH.
- The RAID on motherboard (ROMB) group includes the following controllers: PERC 2/Si, PERC 3/Si, PERC 3/Di, and PERC 4/Di.
- The internal mirroring group, provided through the system BIOS, includes the PERC 4/im controller.

## PERC 2/SC

The PERC 2/SC supports the following PowerEdge systems: 2300, 4300, 4350, 6300, 6350, 6400, and 8450. When installed on a PowerEdge 8450 system running Array Manager 3.1.2 or 3.1.3, the PERC 2/SC requires drivers that differ from the other supported systems.


 **NOTE:** The PERC 2/SC does not support Novell® NetWare® on PowerEdge x300 systems.

Table 8-1 shows the other elements supported by the PERC 2/SC.

**Table 8-1. PERC 2/SC Supported Elements**

<b>Array Manager Version</b>	<b>PERC Firmware Version</b>	<b>Microsoft® Windows NT® 4.0 Driver</b>	<b>Windows® 2000 Driver</b>	<b>Windows Server 2003 Driver</b>	<b>Novell NetWare 4.2 Driver</b>	<b>NetWare 5.x Driver</b>	<b>NetWare 6.x Driver</b>
2.7	3.13	2.32	2.62	NA	2.06	NA	NA
3.0.1	3.13	4.07	2.62	NA	3.08-j	NA	NA
3.1.1	3.13	4.11	2.62	NA	3.11-a	NA	NA
3.1.1 (for PowerEdge 8450)	3.13	4.11	2.68	NA	3.12	NA	NA
3.1.3	3.13	2.32	2.68	NA	2.06	NA	NA
3.1.3 (for PowerEdge 8450)	3.13	4.11	2.68	NA	3.12	NA	NA
3.2	3.13	2.32	2.68	NA	2.06	2.06	Native
3.2 (for PowerEdge 8450)	3.13	4.15	2.68	NA	3.12	6.01r	Native
3.3	3.13	2.32	2.68	NA	2.06	2.06	Native
3.3 (for PowerEdge 8450)	3.13	4.17.2	2.68	NA	3.12	6.02a	6.02a
3.4	3.13	2.32	2.68	6.32.2.32	NA	2.06	6.02
3.4 (for PowerEdge 8450)	3.13	4.18	2.68	6.32.2.32	NA	7.01n	Native
3.5	3.13	2.32	2.68	6.41.2.32	NA	2.06	6.02

**Table 8-1. PERC 2/SC Supported Elements (continued)**

<b>Array Manager Version</b>	<b>PERC Firmware Version</b>	<b>Microsoft® Windows NT® 4.0 Driver</b>	<b>Windows® 2000 Driver</b>	<b>Windows Server 2003 Driver</b>	<b>Novell NetWare 4.2 Driver</b>	<b>NetWare 5.x Driver</b>	<b>NetWare 6.x Driver</b>
3.5 (for PowerEdge 8450)	3.13	4.21	2.68	6.41.2.32	NA	7.01v	Native

## PERC 2/DC

The PERC 2/DC supports the following PowerEdge systems: 2400, 2450, 4300, 4400, 6300, 6400, 6450, and 8450.

Table 8-2 shows the other elements supported by the PERC 2/DC.

**Table 8-2. PERC 2/DC Supported Elements**

<b>Array Manager Version</b>	<b>PERC Firmware Version</b>	<b>Microsoft Windows NT 4.0 Driver</b>	<b>Windows 2000 Driver</b>	<b>Windows Server 2003 Driver</b>	<b>Novell NetWare 4.2 Driver</b>	<b>NetWare 5.x Driver</b>	<b>NetWare 6.x Driver</b>
2.7	1.01	2.32	2.68	Ns	2.06	2.06	NA
3.0	1.04	4.07	2.68	NA	3.08-j	3.08-j	NA
3.0.1	1.04	4.07	2.68	NA	3.08-j	3.08-j	NA
3.1	1.04	4.11	2.68	NA	3.11-a	3.11-a	NA
3.1.1	1.04	4.11	2.68	NA	3.11-a	3.11-a	NA
3.1.2 (for PowerEdge x300)	1.06	2.32	2.68	NA	2.06	2.06	6.01e
3.1.2 (for PowerEdge x400)	1.06	4.15	2.68	NA	3.12	3.12	6.01e
3.1.3 (for PowerEdge x300)	1.06	2.32	2.68	NA	2.06	2.06	6.01e

**Table 8-2. PERC 2/DC Supported Elements (continued)**

<b>Array Manager Version</b>	<b>PERC Firmware Version</b>	<b>Microsoft Windows NT 4.0 Driver</b>	<b>Windows 2000 Driver</b>	<b>Windows Server 2003 Driver</b>	<b>Novell NetWare 4.2 Driver</b>	<b>NetWare 5.x Driver</b>	<b>NetWare 6.x Driver</b>
3.1.3 (for PowerEdge x400)	1.06	4.11	2.68	NA	3.12	3.12	6.01e
3.2 (for PowerEdge x300)	1.06	2.32	2.68	NA	2.06	2.06	NA
3.2 (for PowerEdge x400)	1.06	4.15	2.68	NA	3.12	6.01r	6.01r
3.3 (for PowerEdge x300)	1.06	2.32	2.68	NA	2.06	2.06	NA
3.3 (for PowerEdge x400)	1.06	4.17.2	2.68	NA	3.12	6.02a	6.02a
3.4 (for PowerEdge x300)	1.06	2.32	2.68	6.32.2.32	NA	2.06	NA
3.4 (for PowerEdge x400)	1.06	4.18	2.68	6.32.2.32	NA	7.01n	Native
3.5 (for PowerEdge x300)	1.06	2.32	2.68	6.41.2.32	NA	2.06	NA
3.5 (for PowerEdge x400)	1.06	4.21	2.68	6.41.2.32	NA	7.01v	Native

## PERC 4/DC

The PERC 4/DC supports the following PowerEdge systems: 650, 1650, 1750, 2600, 2650, 4600, 6600, and 6650.

Table 8-3 shows the other elements supported by the PERC 4/DC.

**Table 8-3. PERC 4/DC Supported Elements**

<b>Array Manager Version</b>	<b>PERC Firmware Version</b>	<b>Microsoft Windows NT 4.0 Driver</b>	<b>Windows 2000 Driver</b>	<b>Windows Server 2003 Driver</b>	<b>Novell NetWare 4.2 Driver</b>	<b>NetWare 5.x and 6.0 Driver</b>	<b>NetWare 6.5 Driver</b>
3.4	3.28	4.21	5.42	6.35.2.32	NA	7.01q	7.01q
3.5	3.41	4.21	5.46	6.41.2.32	NA	7.01v	7.01v

## PERC 3/SC

The PERC 3/SC supports the PowerEdge 1400SC and 1500SC. The Storage Management Service begins support for these systems beginning with Array Manager 3.1.

Table 8-4 shows the other elements supported by the PERC 3/SC.

**Table 8-4. PERC 3/SC Supported Elements**

<b>Array Manager Version</b>	<b>PERC Firmware Version</b>	<b>Microsoft Windows NT 4.0 Driver</b>	<b>Windows 2000 Driver</b>	<b>Windows Server 2003 Driver</b>	<b>Novell NetWare 4.2 Driver</b>	<b>NetWare 5.x Driver</b>	<b>NetWare 6.x Driver</b>
3.1	1.63	4.11	5.22.1	NA	3.12	3.12	NA
3.1.1	1.63	4.11	5.22.1	NA	3.12	3.12	NA
3.1.2	1.63	4.11	5.22.1	NA	3.12	3.12	NA
3.2	1.72	4.15	5.32	NA	3.12	6.01r	6.01r
3.3	1.74	4.17.2	5.35.2	NA	3.12	6.02a	6.02a
3.4	1.79	4.18	5.39	6.32.2.32	NA	7.01n	7.01n
3.5	1.96T	4.21	5.46	6.41.2.32	NA	7.01v	7.01v

## PERC 3/DC

The PERC 3/DC supports the following PowerEdge systems: 1650, 2400, 2450, 2500, 2550, 2600, 2650, 4400, 4600, 6400, 6600, 6650, 7150, and 8450.

Table 8-5 shows the other elements supported by the PERC 3/DC.

**Table 8-5. PERC 3/DC Supported Elements**

<b>Array Manager Version</b>	<b>PERC Firmware Version</b>	<b>Microsoft Windows NT 4.0 Driver</b>	<b>Windows 2000 Driver</b>	<b>Windows Server 2003 Driver</b>	<b>Novell NetWare 4.2 Driver</b>	<b>NetWare 5.x Driver</b>	<b>NetWare 6.x Driver</b>
2.7	1.57	4.07	5.22	NA	NA	NA	NA
3.0	1.57	4.07	5.22	NA	3.08-j	3.08-j	NA
3.0.1	1.57	4.07	5.22	NA	3.08-j	3.08-j	NA
3.1	161j	4.11	5.22	NA	3.12	3.12	NA
3.1.1	161j	4.11	5.22	NA	3.12	3.12	NA
3.1.2	161j	4.11	5.22.1	NA	3.12	3.12	NA
3.1.3	161N	4.11	5.22.2	NA	3.12	3.12	6.01e
3.2	1.72	4.15	5.32	NA	3.12	6.01r	6.01r
3.3	1.74	4.17.2	5.35.2	NA	3.12	6.02a	6.02a
3.4	1.79	4.18	5.39	6.32.2.32	NA	7.01n	7.01n
3.5	1.96T	4.21	5.46	6.41.2.32	NA	7.01v	7.01v

## PERC 3/DCL

The PERC 3/DCL supports the following PowerEdge systems: 1400, 1400SC, and 1550.

Table 8-6 shows the other elements supported by the PERC 3/DCL.

**Table 8-6. PERC 3/DCL Supported Elements**

<b>Array Manager Version</b>	<b>PERC Firmware Version</b>	<b>Microsoft Windows NT 4.0 Driver</b>	<b>Windows 2000 Driver</b>	<b>Windows Server 2003 Driver</b>	<b>Novell NetWare 4.2 Driver</b>	<b>NetWare 5.x Driver</b>	<b>NetWare 6.x Driver</b>
2.7	1.57	4.07	5.22	NA	NA	NA	NA
3.0	1.57	4.07	5.22	NA	3.08-j	3.08-j	NA
3.0.1	1.57	4.07	5.22	NA	3.08-j	3.08-j	NA
3.1	161j	4.11	5.22	NA	3.12	3.12	NA
3.1.1	161j	4.11	5.22	NA	3.12	3.12	NA
3.1.2	161j	4.11	5.22.1	NA	3.12	3.12	NA
3.1.3	161N	4.11	5.22.2	NA	3.12	3.12	6.01e
3.2	1.72	4.15	5.32	NA	3.12	6.01r	6.01r

**Table 8-6. PERC 3/DCL Supported Elements (continued)**

<b>Array Manager Version</b>	<b>PERC Firmware Version</b>	<b>Microsoft Windows NT 4.0 Driver</b>	<b>Windows 2000 Driver</b>	<b>Windows Server 2003 Driver</b>	<b>Novell NetWare 4.2 Driver</b>	<b>NetWare 5.x Driver</b>	<b>NetWare 6.x Driver</b>
3.3	1.74	4.17.2	5.35.2	NA	3.12	6.02a	6.02a
3.4	1.79	4.18	5.39	6.32.2.32	NA	7.01n	7.01n
3.5	1.96T	4.21	5.46	6.41.2.32	NA	7.01v	7.01v

## PERC 3/QC

The PERC 3/QC supports the following PowerEdge systems: 2400, 2450, 2500, 2550, 2650, 4400, 4600, 6400, 6450, 6600, 6650, 7150, and 8450.

Table 8-7 shows the other elements supported by the PERC 3/QC.

**Table 8-7. PERC 3/QC Supported Elements**

<b>Array Manager Version</b>	<b>PERC Firmware Version</b>	<b>Microsoft Windows NT 4.0 Driver</b>	<b>Windows 2000 Driver</b>	<b>Windows Server 2003 Driver</b>	<b>Novell NetWare 4.2 Driver</b>	<b>NetWare 5.x Driver</b>	<b>NetWare 6.x Driver</b>
2.7	1.57	4.07	5.22	NA	NA	NA	NA
3.0	1.57	4.07	5.22	NA	3.08-j	3.08-j	NA
3.0.1	1.57	4.07	5.22	NA	3.08-j	3.08-j	NA
3.1	161j	4.11	5.22	NA	3.12	3.12	NA
3.1.1	161j	4.11	5.22	NA	3.12	3.12	NA
3.1.2	161j	4.11	5.22.1	NA	3.12	3.12	NA
3.1.3	161N	4.11	5.22.2	NA	3.12	3.12	6.01e
3.2	1.72	4.15	5.32	NA	3.12	6.01r	6.01r
3.3	1.74	4.17.2	5.35.2	NA	3.12	6.02a	6.02a
3.4	1.79	4.18	5.39	6.32.2.32	NA	7.01n	7.01n
3.5	1.96T	4.21	5.46	6.41.2.32	NA	7.01v	7.01v

## PERC 4/Di

The PERC 4/Di supports PowerEdge 1750 and 2600 systems.

Table 8-8 shows the other elements supported by the PERC 4/Di.

**Table 8-8. PERC 4/Di Supported Elements**

<b>Array Manager Version</b>	<b>PERC Firmware Version</b>	<b>Microsoft Windows NT 4.0 Driver</b>	<b>Windows 2000 Driver</b>	<b>Windows Server 2003 Driver</b>	<b>Novell NetWare 4.2 Driver</b>	<b>NetWare 5.x Driver</b>	<b>NetWare 6.x Driver</b>
3.2	2.01	4.15	5.32	NA	NA	6.01r	6.01r
3.3	2.01	4.17.2	5.35.2	NA	NA	6.02a	6.02a
3.4 on PowerEdge 2600	2.24	4.18	5.39	6.32.2.32	NA	7.01n	7.01n
3.4 on PowerEdge 1750	4.04	NA	5.39	6.32.2.32	NA	NA	NA
3.5 on PowerEdge 2600	2.48	4.21	5.46	6.41.2.32	NA	7.01v	7.01v
3.5 on PowerEdge 1750	4.12T	4.21	5.46	6.41.2.32	NA	7.01v	7.01v

## CERC ATA 100 4/CH

The CERC ATA 100 4/CH supports the following PowerEdge systems: 500SC, 600SC, and 1400SC.

Table 8-9 shows the other elements supported by the CERC ATA 100 4/CH.

**Table 8-9. CERC ATA 100 4/CH Supported Elements**

<b>Array Manager Version</b>	<b>PERC Firmware Version</b>	<b>Microsoft Windows NT 4.0 Driver</b>	<b>Windows 2000 Driver</b>	<b>Windows Server 2003 Driver</b>	<b>Novell NetWare 4.2 Driver</b>	<b>NetWare 5.x Driver</b>	<b>NetWare 6.x Driver</b>
2.7	NA	NA	NA	NA	NA	NA	NA
3.0	NA	NA	NA	NA	NA	NA	NA
3.1	NA	NA	NA	NA	NA	NA	NA
3.1.1	NA	NA	NA	NA	NA	NA	NA
3.1.2	500SC: H661 1400SC: H661	NA	5.26	NA	NA	6.01h	NA

**Table 8-9. CERC ATA 100 4/CH Supported Elements**

<b>Array Manager Version</b>	<b>PERC Firmware Version</b>	<b>Microsoft Windows NT 4.0 Driver</b>	<b>Windows 2000 Driver</b>	<b>Windows Server 2003 Driver</b>	<b>Novell NetWare 4.2 Driver</b>	<b>NetWare 5.x Driver</b>	<b>NetWare 6.x Driver</b>
3.1.3	500SC: H661 1400SC: H661	NA	5.26	NA	NA	6.01h	NA
3.2	6.61	4.15	5.32	NA	NA	6.01r	6.01r
3.3	6.62	4.17.2	5.35.2	NA	NA	6.02a	6.02a
3.4	6.62	4.18	5.39	6.32.2.32	NA	7.01n	7.01n
3.5	6.70T	4.21	5.46	6.41.2.32	NA	7.01v	7.01v

## PERC 2

The PERC 2 supports the following PowerEdge systems: 2300, 2400, 2450, 4300, 4350, 4400, 6300, 6350, 6400, 6450, and 8450.

Table 8-10 shows the other elements supported by the PERC 2.

**Table 8-10. PERC 2 Supported Elements**

<b>Array Manager Version</b>	<b>PERC Firmware Version</b>	<b>Microsoft Windows NT 4.0 Driver</b>	<b>Windows 2000 Driver</b>	<b>Windows Server 2003 Driver</b>	<b>Novell NetWare 4.2 Driver</b>	<b>NetWare 5.x Driver</b>	<b>NetWare 6.x Driver</b>
2.7	3073	2988	3070	NA	3070	2987	NA
3.0	3073	2988	3070	NA	3070	2987	NA
3.0.1	3073	2988	3070	NA	3070	2987	NA
3.1	3116	4892	4892	NA	3499	3506	NA
3.1.1	3116	4892	4892	NA	3499	3506	NA
3.1.2	3153	4933	4933	NA	NA	3546	NA
3.1.3	3153	4933	4933	NA	NA	3546	3546
3.2	3153	4933	4933	NA	NA	3546	3546
3.3	3170	4944	4944	NA	NA	3564	3564
3.4	3170	4944	4944	4944	NA	3564	3564
3.5	6077	6075	6076	6076	NA	6075	6075

## PERC 2/Si

The PERC 2/Si supports PowerEdge 2400 systems.

Table 8-11 shows the other elements supported by the PERC 2/Si.

**Table 8-11. PERC 2/Si Supported Elements**

<b>Array Manager Version</b>	<b>PERC Firmware Version</b>	<b>Microsoft Windows NT 4.0 Driver</b>	<b>Windows 2000 Driver</b>	<b>Windows Server 2003 Driver</b>	<b>Novell NetWare 4.2 Driver</b>	<b>NetWare 5.x Driver</b>	<b>NetWare 6.x Driver</b>
2.7	2991	2988	3070	NA	2987	2987	NA
3.0	2991	2988	3070	NA	2987	2987	NA
3.0.1	2993	2988	3070	NA	2987	2987	NA
3.1	3506	4892	4892	NA	3499	3506	NA
3.1.1	3506	4892	4892	NA	3499	3506	NA
3.1.2	3546	4933	4933	NA	NA	3546	NA
3.1.3	3552	4933	4933	NA	NA	3546	3546
3.2	3552	4933	4933	NA	NA	3546	3546
3.3	3571	4944	4944	NA	NA	3564	3564
3.4	3571	4944	4944	4944	NA	3564	3564
3.5	6077	6075	6076	6076	NA	6075	6075

## PERC 3/Si

The PERC 3/Si supports the PowerEdge 2400 and 2450 systems.

Table 8-12 shows the other elements supported by the PERC 3/Si.

**Table 8-12. PERC 3/Si Supported Elements**

<b>Array Manager Version</b>	<b>PERC Firmware Version</b>	<b>Microsoft Windows NT 4.0 Driver</b>	<b>Windows 2000 Driver</b>	<b>Windows Server 2003 Driver</b>	<b>Novell NetWare 4.2 Driver</b>	<b>NetWare 5.x Driver</b>	<b>NetWare 6.x Driver</b>
2.7	2991	2988	3070	NA	2991	2991	NA
3.0	2991	2988	3070	NA	2987	2987	NA
3.0.1	2993	2988	3070	NA	2987	2987	NA
3.1	3506	4892	4892	NA	3506	3506	NA
3.1.1	3506	4892	4892	NA	3506	3506	NA

**Table 8-12. PERC 3/Si Supported Elements**

<b>Array Manager Version</b>	<b>PERC Firmware Version</b>	<b>Microsoft Windows NT 4.0 Driver</b>	<b>Windows 2000 Driver</b>	<b>Windows Server 2003 Driver</b>	<b>Novell NetWare 4.2 Driver</b>	<b>NetWare 5.x Driver</b>	<b>NetWare 6.x Driver</b>
3.1.2	3546	4933	4933	NA	3546	3546	NA
3.1.3	3546	4933	4933	NA	3546	3546	3546
3.2	3546	4933	4933	NA	NA	3546	3546
3.3	3571	4944	4944	NA	NA	3564	3564
3.4	3571	4944	4944	4944	NA	3564	3564
3.5	6077	6075	6076	6076	NA	6075	6075

## PERC 3/Di

The PERC 3/Di supports the following PowerEdge systems: 1650, 2500, 2550, 2650, 4400, and 4600.

Table 8-13 shows the other elements supported by the PERC 3/Di.

**Table 8-13. PERC 3/Di Supported Elements**

<b>Array Manager Version</b>	<b>PERC Firmware Version</b>	<b>Microsoft Windows NT 4.0 Driver</b>	<b>Windows 2000 Driver</b>	<b>Windows Server 2003 Driver</b>	<b>Novell NetWare 4.2 Driver</b>	<b>NetWare 5.x Driver</b>	<b>NetWare 6.x Driver</b>
2.7	2991	2988	3070	NA	2987	2987	NA
3.0	2991	2988	3070	NA	2987	2987	NA
3.0.1	2993	2988	3070	NA	2987	2987	NA
3.1	2500: 3116 2550: 3506 4400: 3506 4600: 3116	4892	4892	NA	3499	3506	NA
3.1.1	2550: 3506 4400: 3506 4600: 3116	4892	4892	NA	3499	3506	NA
3.1.2	1650: 3153 2500: 3153 2550: 3546 2650: 3153 4400: 3546 4600: 3153	4933	4933	NA	NA	3546	NA

**Table 8-13. PERC 3/Di Supported Elements (continued)**

<b>Array Manager Version</b>	<b>PERC Firmware Version</b>	<b>Microsoft Windows NT 4.0 Driver</b>	<b>Windows 2000 Driver</b>	<b>Windows Server 2003 Driver</b>	<b>Novell NetWare 4.2 Driver</b>	<b>NetWare 5.x Driver</b>	<b>NetWare 6.x Driver</b>
3.1.3	1650: 3153 2500: 3153 2550: 3546 2650: 3153 4400: 3546 4600: 3153	4933	4933	NA	NA	3546	3546
3.2 for the PowerEdge 1650	3153	4933	4933	NA	NA	3546	3546
3.2 for the PowerEdge 2500	3153	4933	4933	NA	NA	3546	3546
3.2 for the PowerEdge 2550	3546	4933	4933	NA	NA	3546	3546
3.2 for the PowerEdge 2650	3157	4933	4933	NA	NA	3546	3546
3.2 for PowerEdge 4400	3546	4933	4933	NA	NA	3546	3546
3.2 for PowerEdge 4600	3153	4933	4933	NA	NA	3546	3546
3.3 for PowerEdge 1650	3170	4944	4944	NA	NA	3564	3564
3.3 for PowerEdge 2500	3170	4944	4944	NA	NA	3564	3564
3.3 for PowerEdge 2550	3571	4944	4944	NA	NA	3564	3564
3.3 for PowerEdge 2650	3170	4944	4944	NA	NA	3564	3564

**Table 8-13. PERC 3/Di Supported Elements (continued)**

<b>Array Manager Version</b>	<b>PERC Firmware Version</b>	<b>Microsoft Windows NT 4.0 Driver</b>	<b>Windows 2000 Driver</b>	<b>Windows Server 2003 Driver</b>	<b>Novell NetWare 4.2 Driver</b>	<b>NetWare 5.x Driver</b>	<b>NetWare 6.x Driver</b>
3.3 for PowerEdge 4400	3571	4944	4944	NA	NA	3564	3564
3.3 for PowerEdge 4600	3170	4944	4944	NA	NA	3564	3564
3.4 for PowerEdge 1650	3170	4944	4944	4944	NA	3564	3564
3.4 for PowerEdge 2500	3170	4944	4944	4944	NA	3564	3564
3.4 for PowerEdge 2550	3571	4944	4944	4944	NA	3564	3564
3.4 for PowerEdge 2650	3170	4944	4944	4944	NA	3564	3564
3.4 for PowerEdge 4400	3571	4944	4944	4944	NA	3564	3564
3.4 for PowerEdge 4600	3170	4944	4944	4944	NA	3564	3564
3.5 for PowerEdge 1650	6077	6075	6076	6076	NA	6075	6075
3.5 for PowerEdge 2500	6077	6075	6076	6076	NA	6075	6075
3.5 for PowerEdge 2550	6077	6075	6076	6076	NA	6075	6075
3.5 for PowerEdge 2650	6077	6075	6076	6076	NA	6075	6075

**Table 8-13. PERC 3/Di Supported Elements (continued)**

<b>Array Manager Version</b>	<b>PERC Firmware Version</b>	<b>Microsoft Windows NT 4.0 Driver</b>	<b>Windows 2000 Driver</b>	<b>Windows Server 2003 Driver</b>	<b>Novell NetWare 4.2 Driver</b>	<b>NetWare 5.x Driver</b>	<b>NetWare 6.x Driver</b>
3.5 for PowerEdge 4400	6077	6075	6076	6076	NA	6075	6075
3.5 for PowerEdge 4600	6077	6075	6076	6076	NA	6075	6075

## PERC 4/im

The PERC 4/im is supported by PowerEdge 1655MC system.

Table 8-14 shows the other elements supported by the PERC 4/im.

**Table 8-14. PERC 4/im Supported Elements**

<b>Array Manager Version</b>	<b>PERC Firmware Version</b>	<b>Microsoft Windows NT 4.0 Driver</b>	<b>Windows 2000 Driver</b>	<b>Windows Server 2003 Driver</b>	<b>Novell NetWare 5.x Driver</b>	<b>NetWare 6.x Driver</b>
3.4 on PowerEdge 1655MC	1.00.12.00	1.08.06	1.08.06	1.08.18	NA	NA
3.4 PERC 4/im	1.02.09.00	1.08.19	1.08.19	1.08.18	3.01.00	3.01.00
3.5 on PowerEdge 1655MC	1.00.12.00	NA	1.08.06	1.08.18 Native	NA	NA

## PERC 4/SC

The PERC 4/SC is supported by the following PowerEdge systems: 500SC, 600SC, 1400, 1400SC, 1500SC, 1600 SC, and PE640.

Table 8-15 shows the other elements supported by the PERC 4/SC.

**Table 8-15. PERC 4/SC Supported Elements**

<b>Array Manager Version</b>	<b>PERC Firmware Version</b>	<b>Microsoft Windows NT 4.0 Driver</b>	<b>Windows 2000 Driver</b>	<b>Windows Server 2003 Driver</b>	<b>Novell NetWare 5.x Driver</b>	<b>Novell NetWare 6.x Driver</b>
3.4	3.17	4.18	5.39	6.32.2.32	7.01n	7.01n
3.5	3.41	4.21	5.46	6.41.2.32	7.01v	7.01v



# Network Interface Controllers and Supported Operating Systems

## Overview

The drivers that are required for a particular network interface controller (NIC) depend on the operating system that is installed on your system.

Table 9-1 shows the relationship between NICs supported by Server Administrator and the drivers that they require on each supported operating system.

For a list of Server Administrator supported operating systems, see "Introduction."

## NIC Drivers and Operating Systems

To determine required drivers for NIC systems management, locate your NIC manufacturer in Table 9-1 and the operating system that is installed on your system.

In Table 9-1, "NA" indicates that the driver is supplied by the operating system rather than by the manufacturer of the NIC.

**Table 9-1. NIC Manufacturers and Drivers Required for Supported Operating Systems**

<b>NIC Product Name</b>	<b>Microsoft® Windows NT®</b>	<b>Windows® 2000</b>	<b>Novell® NetWare®</b>	<b>Red Hat® Linux</b>
3COM® 3C98x Family of Adapters	NA	NA	2.0	NA
Alteon ACEnic Copper Gigabit	2.3.13	2.3.13	2.3.13	NA
Broadcom NetXtreme Family of Adapters	6.0	6.0 (A00)	6.0	6.0
Dell™ ICS - Internet Caching System	NA	NA	SP3 (ASP3)	NA
Intel® EtherExpress® Family of Adapters	6.0	6.0	6.0 (A00)	NA



# Update Service Availability and Supported Operating Systems

## Overview

The Update Service provides up-to-date version control and valuable change management tools for performing BIOS and firmware version updates on your local system. You can view the current version and perform updates for the system BIOS and firmware, RAID controller firmware, RAC firmware, and other system component firmware. Device driver updates are available for RAID controllers.

## Operating Systems That Support Update Services

All updates require Server Administrator and a supported Microsoft® Windows® Server 2003 or Windows® 2000 operating system.

## Required Drivers

For information about operating system and driver requirements for RAID controllers, see "RAID Controller Supported Servers, Operating Systems, Firmware, and Driver Versions."

## Update Service Exceptions for System BIOS

BIOS updates are supported on the both Dell™ PowerEdge™ 500SC and 1650 systems if the BIOS revision is A05 or later. The BIOS update is supported for PowerEdge 2550 systems if the BIOS revision is A06 or later.

BIOS updates are not supported for PowerEdge 350 and 8450 systems.

## Update Service Exceptions for Firmware

Firmware updates are not supported for PowerEdge 1500SC, 1550, and 8450 systems.

## Restrictions on Firmware or Device Driver Updates

The Update Service will not perform PERC, CERC, or ROMB firmware and device driver updates unless Dell OpenManage™ Array Manager agent is installed. The Array Manager agent is installed with Server Administrator by default.

## Devices That Can Be Updated Using Dell OpenManage Server Administrator Update Services

The following is a comprehensive list of devices that you can update using the Server Administrator Update Service. If you want to update a device that is not in this list, see the Dell Support website at [support.dell.com](http://support.dell.com) for alternative update methods such as a diskette.

- BIOS
- ESM2, ESM3, ESM4 backplane
- Remote Access Controllers — DRAC II, DRAC III, ERA, ERA/O, DRAC III/XT
- RAID Controllers — PERC 2, PERC 2/SC driver, PERC 2/DC driver, PERC 3/Si, PERC 3/Di, PERC 3/DC, PERC 3/DCL, PERC 3/QC, PERC 3/SC, PERC 4/Di, PERC 4/SC driver and firmware, PERC 4/DC driver and firmware, CERC

# Remote Access Service Availability

## Overview

Although all supported operating systems for Server Administrator support remote access, remote access availability is system dependent. The Remote Access Service is supported on the following Dell™ PowerEdge™ systems only: 1600SC, 1650, 2600, 2650, 4600, 6600, and 6650.

The only special operating system requirement applies to multiprocessor systems running Novell® NetWare® 6.0. When using NetWare 6.0 on multiprocessor systems, you must use SP2. Single-processor systems running NetWare 6.0 do not require a support pack.

The Server Administrator GUI does not display any services on your system that are not available for that system or that system configuration.

## RAC Types

The remote access controller (RAC) cards that are available for specific PowerEdge systems are the DRAC III, DRAC III/XT, ERA, and ERA/O. The DRAC III is unique among the RACs. The DRAC III occupies a PCI slot, and has a modem, a battery, and an external AC power connection unlike the other RACs.

## Availability of RACs on Specific PowerEdge Systems

Table 11-1 shows the RACs that are available on specific PowerEdge systems.

 **NOTE:** The ERA/MC is supported on PowerEdge 1655MC systems.

**Table 11-1. RACs Availability on Specific PowerEdge Systems**

PowerEdge System	DRAC III	ERA	ERA/O	DRAC III/XT
1600SC				X
1650	X		X	
1750			X	
2600			X	
2650		X		
4600	X			

**Table 11-1. RACs Availability on Specific PowerEdge Systems (continued)**

PowerEdge System	DRAC III	ERA	ERA/O	DRAC III/XT
6600	X			
6650	X			

## RAC Firmware Versions

Table 11-2 shows the firmware version required for each RAC that is offered on the corresponding *Systems Management CD*.

**Table 11-2. RAC Firmware Version by Systems Management CD Version**

Systems Management CD Version	Firmware Version			
	DRAC III	ERA	ERA/O	DRAC III/XT
3.0	1.10	NA	NA	NA
3.0.1	1.10	NA	NA	NA
3.0.2	1.10	1.05	NA	NA
3.1	1.20	1.05	1.10	NA
3.1.1	1.20	1.05	1.20	NA
3.2	1.30	1.07	1.20	NA
3.2.2	1.30	1.07	1.20	1.30
NA	NA	1.21	NA	NA
3.3	2.0	2.0	2.0	2.0
3.4	2.2	2.2	2.2	2.2
3.5	2.5	2.5	2.5	2.5
3.6	3.0	3.0	3.0	3.0

# Diagnostic Service Supported Devices and Operating Systems


## Overview

This section lists devices that can be tested using the Server Administrator Diagnostic Service. "Diagnostics for Dell-Supplied Devices" provides a general list of devices supported by the Server Administrator Diagnostic Service. The additional subsections provide lists of devices that are supported by the Diagnostic Service under a particular operating system.

Some diagnostics are supported on one operating system only: Microsoft® Windows® or Red Hat® Linux. The Diagnostic Service is not currently offered for systems running the Novell® NetWare® operating system.

For information about how to run diagnostic tests, see the *Server Administrator User's Guide*.

## Diagnostics for Dell-Supplied Devices


 **NOTE:** Dell OpenManage™ Array Manager version 3.5 or later is required to diagnose RAID-attached hard drives when using the Server Administrator Diagnostic Service. If Array Manager version 3.5 is not installed, the Elite RAID-attached hard-drive tests may not operate properly.

Server Administrator specifically supports diagnostics for the following Dell-supplied hardware devices:

- CD drives
- DVD drives
- CD-RW/DVD combination drives
- Diskette and LS drives
- Network interface cards
- Modems
- SCSI controllers
- Hard drives
- Memory (DIMMs)
- CMOS
- Processors

- Parallel ports
- Serial ports
- USB devices
- PCI buses

## Diagnostics for Tape Drives, Autoloaders, and Libraries

 **NOTE:** You must install Dell-qualified device drivers in order to run diagnostics on tape drives, tape autoloaders, and tape libraries. See the documentation that came with your device, or access the latest drivers from the Dell Support website at [support.dell.com](http://support.dell.com).

Server Administrator diagnostics support the following Dell-supplied hardware devices. These devices are further classified according to the operating system for which the device diagnostics are offered.

### Diagnostics Supported on Systems Running Microsoft Windows

Server Administrator support diagnostics for the devices listed in this section for systems with Windows operating systems.

#### Tape Drives

Server Administrator supports diagnostics for the following tape drives on a system with a Windows operating system:

- Dell™ PowerVault™ 100T Travan TR-5/Travan 40 (IDE tape drives)
- PowerVault 100T DDS4
- PowerVault 100T DAT72
- PowerVault 110T DLT7000
- PowerVault 110T DLT1
- PowerVault 110T VS80
- PowerVault 110T SDLT220
- PowerVault 110T LTO
- PowerVault 110T LTO2
- PowerVault 110T VS160
- PowerVault 110T SDLT320
- All drives in supported arrays, autoloaders, and libraries (See "Tape Arrays, Autoloaders, and Libraries.")

## **Tape Arrays, Autoloaders, and Libraries**

Server Administrator supports diagnostics for the following tape arrays, tape autoloaders, and tape libraries on systems with a Windows operating system:

- PowerVault 112T DDS4/VS80
- PowerVault 120T DDS4
- PowerVault 120T DLT7000
- PowerVault 120T DLT1
- PowerVault 122T VS80
- PowerVault 122T LTO
- PowerVault 122T SDLT320
- PowerVault 128T LTO
- PowerVault 128T SDLT320
- PowerVault 130T DLT7000
- PowerVault 132T LTO
- PowerVault 132T SDLT320
- PowerVault 136T LTO
- PowerVault 136T SDLT320

## **Diagnostics Supported on Systems Running Red Hat Linux**

Server Administrator supports diagnostics for all tape drives, including tape drives in supported arrays, autoloaders, and libraries, on systems running a Red Hat Linux operating system. Server Administrator does not support diagnostics for the tape autoloaders and tape libraries on systems running the Red Hat Linux operating system.

## **Diagnostics for Video Controllers**

Server Administrator supports diagnostics for video controllers on systems running the Windows 2000 and Red Hat Linux operating systems.

## **Diagnostics for RAID Controllers and Attached Hard Drives**



**NOTE:** For a list of firmware requirements that are required for each controller, see "RAID Controller Supported Servers, Operating Systems, Firmware, and Driver Versions."

This section lists Diagnostic Service support by operating system for RAID controllers, as well as for hard drives that are attached to RAID controllers. With the exception of the CERC ATA 100 RAID controllers (IDE RAID controllers), all controllers are SCSI RAID controllers.

## RAID Controllers

Server Administrator supports diagnostics for the following RAID controllers depending on the installed operating system.

### Diagnostics Supported on Systems Running Microsoft Windows

Server Administrator supports diagnostics for the following RAID controllers on systems running Windows:

- PERC 2/DC
- PERC 2
- PERC 2/Si
- PERC 3/Si
- PERC 3/Di
- PERC 3/QC
- PERC 3/DC
- PERC 3/DCL
- PERC 3/SC
- PERC 4/Di
- PERC 4/SC
- PERC 4/DC
- PERC 4/im
- CERC ATA 100 (IDE RAID)

### Diagnostics Supported on Systems Running Red Hat Linux

Server Administrator supports diagnostics for the hard drives that are attached to the following RAID controllers. The Red Hat Linux operating system supports all hard drives attached to Dell-supported RAID devices. The Windows operating system supports only hard drives attached to the following RAID controllers:

- PERC 2/DC
- PERC 2
- PERC 2/Si
- PERC 3/Si
- PERC 3/Di
- PERC 3/QC
- PERC 3/DC
- PERC 3/DCL

- PERC 3/SC
- PERC 4/Di
- PERC 4/SC
- PERC 4/DC
- PERC 4/im
- CERC ATA 100 (IDE RAID)

### **Hard Drives Attached to Certain RAID Controllers**

Server Administrator supports diagnostics for the hard drives that are attached to the following RAID controllers. The Red Hat Linux operating system supports all hard drives attached to Dell-supported RAID devices. The Windows operating system supports only those devices listed.

### **Diagnostics Supported on Systems Running Microsoft Windows**

- PERC 2/DC
- PERC 2
- PERC 2/Si
- PERC 3/Si
- PERC 3/Di
- PERC 3/QC
- PERC 3/DC
- PERC 3/DCL
- PERC 3/SC
- PERC 4/Di
- PERC 4/SC
- PERC 4/DC
- PERC 4/im
- CERC ATA 100 (IDE RAID)

### **Diagnostics Supported on Systems Running Red Hat Linux**

Red Hat Linux supports diagnostic tests for all hard drives attached to RAID controllers.



# Historical Release Information for Legacy Systems

## Overview

The following sections contain historical information about releases of the Dell OpenManage™ Server Agent running on supported Microsoft® Windows®, Red Hat® Linux, and Novell® NetWare® operating systems. The following excerpts from previous `readme.txt` files show a record of features and resolved issues for releases of Server Agent only. For the complete text of `readme.txt` files, see the Dell Support website at [support.dell.com](http://support.dell.com).

You can find additional information on more recent systems management applications in the Server Administrator `readme.txt` found on the *Systems Management* CDs, version 3.0 or later.

## Server Agent 4.5

The following subsections contain requirements, features, and open issues for Server Agent version 4.5.

Release date: October 2001

### Requirements

Supported systems: Dell™ PowerEdge™ 1500SC

### Operating Systems

- Microsoft Windows NT® Server 4.x with SP 4 or later
- Microsoft Windows 2000 Server family (includes Windows 2000 Server and Windows 2000 Advanced Server)
- Novell NetWare 5.x
- Red Hat Linux 7.1



**NOTE:** Server Agent is not supported on a PowerEdge 1500SC system running either the Red Hat Linux 7.0 operating system or the Novell NetWare 4.x operating system.

### New in Server Agent Version 4.5

Support was added for the PowerEdge 1500SC system.

## Server Agent 4.4.1

The following subsections contain requirements, features, and open issues for Server Agent version 4.4.1.

Release date: September 2001

### Requirements

Supported systems: Dell PowerEdge 300, 350, 500SC, 1300, 1400, 1550, 2300, 2400, 2450, 2500, 2550, 4300, 4350, 4400, 6300, 6350, 6400, 6450, 8450

### Operating Systems

- Microsoft Windows NT Server 4.x with SP 4 or later
- Microsoft Windows 2000 Server family (includes Windows 2000 Server and Windows 2000 Advanced Server)
- Novell NetWare 4.x or 5.x
- Red Hat Linux 7.0



**NOTE:** Server Agent is not supported on a PowerEdge 500SC system running the Red Hat Linux 7.0 operating system.

### New in Server Agent Version 4.4.1

This release contains the following new features and changes:

- Support for Red Hat Linux 7.1 SBE (Kernels 2.4.3-6 and 2.4.3-12) with prebuilt device drivers
- Dynamic Kernel Support for Red Hat Linux
- Removal of support for the DMI management protocol
- In the Server Agent MIB file `10892.mib`, replacement of "Dell" by "Server" in the annotation TYPE field for each trap
- In the Server Agent event configuration file `10892evt.cfg`, the changing of the `OID_ALIAS` value from "Dell\_Server3\_Baseboard\_Agent" to "Server\_Agent," and replacement of "Dell" by "Server" in the **Short Descr** field for each event

## Server Agent 4.4.0

The following subsections contain requirements, features, and open issues for Server Agent version 4.4.0.

Release date: July 2001

### Requirements

Supported systems: Dell PowerEdge 350, 500SC, 1550

## Operating Systems

- Microsoft Windows NT Server 4.x with SP 4 or later
- Microsoft Windows 2000 Server family (includes Windows 2000 Server and Windows 2000 Advanced Server)
- Novell NetWare 4.x or 5.x
- Red Hat Linux 7.0; Kernel version: 2.2.16; Red Hat Linux SNMP agent: ucd-snmp version 4.1.2-8smux

## New in Server Agent Version 4.4.0

This release adds support for the following Dell systems and features:

- PowerEdge 500SC
- PowerEdge 1550 with the Intel<sup>®</sup> Pentium<sup>®</sup> III microprocessor
- PowerEdge 350 watchdog support

## Server Agent 4.3.0

Version 4.3.0 is the first release of Server Agent that combines supported operating systems for Microsoft Windows, Novell NetWare, and Red Hat Linux. All of these supported operating systems are documented in this [readme.txt](#) file.

Release date: March 2001

## Requirements

Supported systems: Dell PowerEdge 300, 350, 1300, 1400, 1550, 2300, 2400, 2450, 2500, 2550, 4300, 4350, 4400, 6300, 6350, 6400, 6450, 8450

## Operating Systems

- Microsoft Windows NT Server 4.x with SP 4 or later
- Microsoft Windows 2000 Server family (includes Windows 2000 Server and Windows 2000 Advanced Server)
- Novell NetWare 4.x or 5.x
- Red Hat Linux 7.0; Kernel version: 2.2.16; Red Hat Linux SNMP agent: ucd-snmp version 4.1.2-8smux

## New in Server Agent Version 4.3.0

This release adds support for the following Dell systems:

- PowerEdge 2500
- PowerEdge 2550

## Server Agent 4.3.0 Resolved Issues

- Hung server alerts for PowerEdge 8450 systems  
When you configure the hung server action for a Dell PowerEdge 8450 system, the system either performs a system reset or a recycle system power action.
- PowerEdge 350 issues  
This release addressed the following Dell PowerEdge 350 issues that were originally addressed by Dell OpenManage Server Agent 4.2.0 Update 1:
  - Changes thresholds for the -12 volt (V) voltage probe on the system board. These new thresholds prevent erroneous probe failures and warnings.
  - Corrects erroneous fan failure reports in the event log.
  - Corrects system crashes at start-up caused by incorrect event log record length.
  - Disables the chassis identification feature.
- Dell™ PowerVault™ 2xxS SCSI disk systems and SNMP  
This release addresses the following PowerVault 2xxS SCSI disk system issue that was originally addressed by Server Agent 4.2.0 Update 1:
  - Allows Dell PowerEdge systems attached to the PowerVault 2xxS SCSI disk system to respond to SNMP requests for information. Under certain rare circumstances, some Dell systems with PowerVault 2xxS attached were not responding to SNMP requests.

## Server Agent 4.2.2

The following subsections contain requirements, features, and open issues for Server Agent version 4.2.2.

Release date: February 2001

### Requirements

Supported systems: Dell PowerEdge 300, 350, 1300, 1400, 1550, 2300, 2400, 2450, 4300, 4350, 4400, 6300, 6350, 6400, 6450, 8450

### Operating Systems

- Microsoft Windows NT Server 4.x with SP 4 or later
- Microsoft Windows 2000 Server family (includes Windows 2000 Server and Windows 2000 Advanced Server)
- Novell NetWare 4.x or 5.x

## New and Resolved Issues in Server Agent Version 4.2.2

Dell OpenManage Server Agent 4.2.2 now supports the Dell PowerEdge 350 system. In addition, Dell OpenManage Server Agent 4.2.2 resolves the following issues:

- Incorrect current sensor data
  - In rare circumstances Dell OpenManage Server Agent incorrectly reported data for current (amperage) sensors. Incorrect amperage readings may have been reported for the following PowerEdge systems: 4300, 4350, 4400, 6300, 6350, 6400, and 6450.
- SNMP time-outs with PowerVault 2xxS SCSI disk systems
  - In rare circumstances the Dell OpenManage Server Agent SNMP interface stops responding when a Dell PowerVault 2xxS storage system is attached to a system. The DMI and CIM interfaces may also stop responding.

## Server Agent 4.2.1

The following subsections contain requirements, features, and open issues for Server Agent version 4.2.1.

Release date: December 2000

### Requirements

Supported systems: Dell PowerEdge 1300, 1400, 1550, 2300, 2400, 2450, 4300, 4350, 4400, 6300, 6350, 6400, 6450, 8450

### Operating Systems

- Microsoft Windows NT Server 4.x with SP 4 or later
- Microsoft Windows 2000 Server family (includes Windows 2000 Server and Windows 2000 Advanced Server)
- Novell NetWare 4.x or 5.x

### New in Server Agent Version 4.2.1

Added support for PowerEdge 1550 system

### Resolved Issues for Server Agent Version 4.2.1

**Table 13-1. Resolved Issues for Server Agent Version 4.2.1**

<b>Problem</b>	<b>Solution</b>
IT Assistant is unable to perform a remote flash BIOS update for the PowerEdge 300 system.	Server Agent 4.2.1 enables IT Assistant to perform a remote flash BIOS update for the PowerEdge 300 system.

**Table 13-1. Resolved Issues for Server Agent Version 4.2.1 (continued)**

<b>Problem</b>	<b>Solution</b>
Server Agent reports an error message that values are incorrect for CPU voltage threshold values for the PowerEdge 8450 system on systems with a CPU speed of 700 MHz and higher.	Server Agent 4.2.1 reports correct CPU voltage threshold values.
Server Agent 4.0 did not implement the 96 alert parameter correctly in the local response agent.	Server Agent 4.2.1 correctly parses the %ALERT parameter. The %ALERT parameter can now be located anywhere in the command line and can optionally be enclosed in double quotes when the user wants to pass the alert message to the command line as a single string.
Intermittent incorrect fan probe readings of zero RPMs cause faulty alerts to be generated. Invalid fan probe readings also compromise the usability of Server Agent.	Server Agent 4.2.1 prevents false alerts for fan probes based on incorrect readings of fan RPM values. This update also addresses usability issues caused by these incorrect fan RPM values. The incorrect fan RPM readings originate on PowerEdge systems that report systems management information to the management console using Server Agent version 4.0.
Seven-character service tags display incorrectly.	Formerly, certain combinations of characters and numbers in the seven-character service tag either did not display correctly or did not display at all. Server Agent 4.2.1 displays service tags correctly.
False power supply fan readings. Server Agent reports high power supply fan RPM readings. The readings exceed the upper failure threshold and are reported as failures.	Server Agent 4.2.1 corrects the problem of false fan probe alerts.

## Server Agent 4.2.0

The following subsections contain requirements, features, and open issues for Server Agent version 4.2.0.

Release date: December 2000

### Requirements

Supported systems: Dell PowerEdge 300, 1300, 1400, 1550, 2300, 2400, 2450, 4300, 4350, 4400, 6300, 6350, 6400, 6450, 8450

### Operating Systems

- Red Hat Linux 7.0 (Kernel version: 2.2.16), Red Hat Linux SNMP agent: ucd-snmp version 4.1.2-8smux or later